Ratnam Yamala   
Oracle Apps Technical Consultant E-mail: ratnam850193@gmail.com  
US Technology International Pvt Ltd Mobile: +91-6303153877

Experience Summary:

* Around 6.01 years of experience in IT industry as Oracle apps technical consultant, this includes 1+ year as Oracle Production Support & 5 years as Oracle APPS implementation projects in Oracle E-Business Suite 11i and R12 environments.
* Good knowledge and experience in **Oracle Finance (GL, AP, AR & FA), oracle projects, and SCM modules like (PO, INV, OM)** as a technical consultant.
* Developed / Customized RICE components like Oracle Reports **(xml/BI Publisher), Conversions / Interfaces and extensions.**
* Involved in requirements analysis and requirement gathering, solution design.
* Prepared technical design documents as per the client requirement.
* Easily adaptive to any module in E-Business Suite as a technical consultant.
* Proficient in Oracle Technologies like **SQL and PL/SQL**.
* Having good knowledge in Other Utilities **TOAD, SQL DEVELOPER, SQL LOADER and SQL\*PLUS.**
* Worked on Production Support, attending production calls, troubleshooting the application and resolving bugs.
* Maintain, Manage and Monitor **Splunk Infrastructure** (Identify bad searches, dashboards and manage overall health of Splunk)
* Good communication skills and easily adaptive to any tools or technologies.

Technical Skills

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| --- | --- |
| Oracle Applications: | AOL, Oracle Financials and SCM. |
| Application Versions: | 11i and R12 |
| Technical Skills: | * Strong development experience in RICEF objects development / customization. * Adept in development and customization of Oracle reports (6i and 10g). * Well-versed with xml or BI Publisher. * Good in writing PLSQL components. * Good techno-functional knowledge in P2P and O2C cycle flows. * Worked with FNDLOAD utility to migrate objects from one instance to other instance. * Good experience in developing reports using Discoverer 10g and 11g. |
|  |  |
| Tools : | |  |  | | --- | --- | | * Oracle report builder 6i and 10g. | * Oracle Forms Builder 10g. | | * BI Publisher Desktop 11g | * WinSCP | | * SQL\*Plus | * SQL Developer | | * TOAD * File Zilla | * Putty * Soap UI | | * Splunk UI |  | |  |  | |

**CERTIFICATIONS**

* Splunk Certified Power User

Education

**M.C.A** (Master of Computer Application) from **Sri Venkateswara University** in2009 with 71%.

Professional Experience

|  |  |
| --- | --- |
| Company | Designation |
| **US Technology International Pvt Ltd, Hyderabad**  **Feb’ 2016 to till date** | **Sr. Systems Analyst.** |
| **Hitachi Consulting Pvt Ltd, Hyderabad**  **July’2014 to Feb 2016** | **Technical Consultant.** |
| **Tata Consultancy Services ,** **Kolkata**  **(Oct’ 2012 to jun’2014)** | **Software Associate.** |

**Projects Profile:**

**Customer MDM (Master Data Management) Sep2017 – Nov 2018.**

**Role: L3 Production support.**

**Organization: Dell international Pvt Ltd, Hyderabad**

**Application: R12, Modules: PO, INV, OM and Oracle (PL\SQL).**

**Description:**

* **AXIS**
* **Customer Account Master (CAM)**
* **Customer System of Record (CESR)**
* **Resource Manager (RM)**

Customer Master Data Management (MDM) provides the solution to represent data consistently across the organization, enabling the data stewards to model, match, synchronize, cleanse and enrich data across domains. And it scales to accommodate growth as your data volume, applications and business user demands continue to increase.

**Responsibilities:**

* Taking care of escalated issues.
* Ticket monitoring.
* Provide support to L2 team.
* Troubleshooting the application and resolving bugs.
* Debugging the packages, functions, procedures and triggers.
* Attending calls with the Business and Offshore team on daily basis for Requirement clarifications and delivery Issues.
* Provide support to the business during day-to-day activities and ad-hoc request.

**PIM (Product Information Management) Feb 2016 – Sep 2017.**

**Role: Team Member.**

**Organization: Dell international Pvt Ltd, Hyderabad**

**Application: R12 , Modules: PO, INV and OM.**

**Description:**

PIM is an Enterprise Data Hub that enables to “Centralize all product information from various systems of origin of product data”, creating a single view of product information that can be leveraged across all functional departments. PDM allows consolidation, cleansing, governing and sharing all of product data. Oracle PIM is one of the module of Oracle E-Business Suite for enterprises. It also distribute product information to all operational and analytical applications just in time

**Responsibilities:**

* Developing Reports, Conversions and Interface programs
* Registration of Concurrent Programs into Oracle Apps through AOL and System Administration.
* Developed and customized Reports, interfaces and as per client requirements.
* Involved in BI Publisher reports.

**NSTP (New Straits Times Press),** **Malaysia May 2015 – FEB 2016.**

**Role: Team Member**

**Organization: Hitachi Consulting Pvt Ltd, Hyderabad**

**Application: R12 (12.1.3),** **Modules: PO, INV, OM, AR and AP.**

**Description:**

The NSTP (New Straits Times Press) Malaysia Berthed, the leading print media with innovative products and comprehensive media solutions. To Be the Best News Media Company in Malaysia

**Responsibilities:**

* Designing the Technical Documents for the Assigned Components.
* Involved in Development of XML /BI Publisher Reports
* Resolved the issues related to customizing the reports.
* New reports and registering all custom components in Apps.
* Responsible for developing the assigned RICE component i.e. Report, Interface, Conversion etc.
* Preparation of Test Case documents.
* Preparation of Technical Design Documents like MD070.
* Worked with FNDLOAD utility to migrate objects from one instance to other instance.

**LEXMAR Engineering Pte Ltd, Singapore JUL 2014 – Apr 2015**

**Role: Team Member.**

**Organization: Hitachi Consulting Pvt Ltd, Hyderabad**

**Application: R12 (12.1.3),** **Modules: PO, INV, OM, AR and AP**

**Description:**

LEXMAR has been in operation since 1996, specializing in the design and manufacturing of In-Built and Modular Saturation Diving Systems, and is an established provider of Diving Equipment and Services to the offshore industry.

LEXMAR is the only manufacturer of In-Built Saturation Diving Systems in South East Asia. Our multicultural and multi-lingual team has the ability to bridge the gap in communication and understanding between Asian and Western parties to effectively manage the design, manufacturing and integration of the Saturation Diving System into the Vessel.

Responsibilities:

* Working as an Oracle Apps Developer mainly involved in developing technical deliverables Reports, Interfaces and conversions
* Defined Value sets, Concurrent Programs, request sets for registering oracle reports.
* Developed packages, procedures for Interface/conversion programs and sql scripts for reports as per business requirement.
* Preparing Sql loader programs for Interface/Conversions.
* Involved in writing Control Files for SQL Loading.
* Defining Concurrent Programs, Executable.
* Developing XML Reports as per client requirements.
* Customization of Packages/Reports based on client requirements

**Walgreen, US MAR 2013 – JUN 2014.**

**Role: Team Member / Developer.**

**Organization: Tata Consultancy Services, Kolkata.**

**Application: R12 ,** **Modules: PO, INV, OM, AR, GL and AP.**

**Description:**

The Walgreen Company is the largest drug retailing chain in the United States. The company operated 8,582 stores in all 50 states. Walgreens provides access to consumer goods and services, plus pharmacy, health and wellness services in the United States through its retail drugstores, Walgreens Health Services division, and Walgreens Health and Wellness division. Walgreens runs several online stores.

**Responsibilities:**

* Involved in Development of XML Reports
* Involved in Development of Interfaces.
* Involved in Form Personalization
* Preparation of Design Docs, Test Case, and Implementation documents.
* Preparation of Technical Design Documents like MD070 using AIM methodologies.
* Preparation of Installation documents like MD120 and test cases.
* Writing Packages, Procedures and Functions as per the client requirements

**Burns & McDonnell, US. OCT 2012 – FEB 2013.**

**Role: Team Member / Developer**

**Organization: Tata Consultancy Services.**

**Application: R12,** **Modules: PO, INV, OM, AR, GL, and AP.**

**Description:**

Burns & McDonnell, founded in 1898, provides engineering, architecture, construction, environmental and consulting services to clients throughout North America and abroad. More than 3,100 engineers, architects, scientists, planners, estimators, economists, technicians and other professionals work in 20 offices throughout the United States

**Responsibilities:**

* Preparation of technical specifications from the functional specifications. Received from functional team like CV060, MD070 and TE040 using AIM.
* Developing Reports, Conversions and Interface programs
* Registration of Concurrent Programs into Oracle Apps through AOL and System Administration.
* Developed and customized Reports, interfaces and as per client requirements.
* Involved in XMl Publisher reports.